

## Maintenance & Repair

REPORT: OSS INTERFACE AVAILABILITY  
REPORT PERIOD: 03/01/1998 - 03/29/1998

OSS INTERFACE	% AVAILABILITY
<b>CLEC AGGREGATE</b>	
- CLEC TAFI	100.00%
<b>BST AGGREGATE</b>	
- TAFI	99.88%
<b>CLEC/BST</b>	
- LMOS HOST	100.00%
- MARCH	100.00%
- SOCS	99.75%

# *Billing*

## **Reports**

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**Billing**

REPORT: INVOICE ACCURACY  
REPORT PERIOD: 2/1/1998 TO 2/28/1998

TOTAL BILLED REVENUE (\$)		TOTAL ADJUSTMENTS (\$)	% ACCURACY
<b>CLEC 1</b>			
REGION			
- RESALE			
- UNE			
- LOCAL INTERCONNECTION TRUNKS			
<b>CLEC AGGREGATE</b>			
REGION			
- RESALE			
- UNE			
- LOCAL INTERCONNECTION TRUNKS			
<b>BST AGGREGATE</b>			
REGION			
- RETAIL RESIDENCE			
- RETAIL BUSINESS			

## Billing

REPORT: INVOICE TIMELINESS  
REPORT PERIOD: 2/1/1998 TO 2/28/1998

	% BILLS RELEASED (BY 5TH WORKDAY)	% BILLS RELEASED (WITHIN 7 CALENDAR DAYS)
REGION		
- RESALE		
- UNE		
- LOCAL INTERCONNECTION TRUNKS		
REGION		
- RESALE		
- UNE		
- LOCAL INTERCONNECTION TRUNKS		
REGION		
- RETAIL RESIDENCE		
- RETAIL BUSINESS		

**Billing**

**REPORT USAGE RECORD TIMELINESS AND COMPLETENESS**  
**REPORT PERIOD 2/1/98 TO 2/28/98**

DAYS DELAY							TIMELINESS BENCHMARK	COMPLETENESS BENCHMARK					TOTALS
	0	1	2	3	4	5	6	7	8	9	10-29	OVER 29	
<b>CLEC 1</b>													
REGION													
- RECORD VOLUME	-	1,072	94,697	32,817	52,662	3,995	381	113	69	56	140	12	186,014
- CUMULATIVE RECORD VOLUME	-	1,072	95,769	128,586	181,248	185,243	185,624	185,737	185,806	185,862	186,002	186,014	186,014
- CUMULATIVE %	0.00%	0.58%	51.48%	69.13%	97.44%	99.59%	99.79%	99.85%	99.89%	99.92%	99.99%	100.00%	100.00%
<b>CLEC AGGREGATE</b>													
REGION													
- RECORD VOLUME	-	25,634	2,627,533	656,871	1,665,077	107,119	9,914	8,841	4,892	1,740	8,606	793	5,117,020
- CUMULATIVE RECORD VOLUME	-	25,634	2,653,167	3,310,038	4,975,115	5,082,234	5,092,148	5,100,989	5,105,881	5,107,621	5,116,227	5,117,020	5,117,020
- CUMULATIVE %	0.00%	0.50%	51.85%	64.69%	97.23%	99.32%	99.51%	99.69%	99.78%	99.82%	99.98%	100.00%	100.00%
<b>STAG AGGREGATE</b>													
REGION													
- RECORD VOLUME	-	127,976	44,929	36,925	10,434	886	298	214	75	40	88	359	222,224
- CUMULATIVE RECORD VOLUME	-	127,976	172,905	209,830	220,264	221,150	221,448	221,662	221,737	221,777	221,865	222,224	222,224
- CUMULATIVE %	0.00%	57.59%	77.81%	94.42%	99.12%	99.52%	99.65%	99.75%	99.78%	99.80%	99.84%	100.00%	100.00%

## Billing

REPORT: USAGE DATA DELIVERY ACCURACY  
REPORT PERIOD: 2/1/98 TO 2/28/98

	TOTAL USAGE RECORDS DELIVERED	TOTAL RECORDS DELIVERED PER EMR STANDARDS	% ACCURACY
- REGION	186,014	186,014	100.00%
- REGION	5,117,020	5,117,020	100.00%
- REGION	222,224	222,224	100.00%

*Operator Services (Toll)*  
&  
*Directory Assistance*

**Reports**

- Average Speed to Answer & Percent Answered Within "X"

**Operator Services:**  
**Toll & Directory Assistance**

REPORT: SPEED TO ANSWER PERFORMANCE  
REPORT PERIOD: 02/01/1998 - 02/28/1998

	AVERAGE SPEED TO ANSWER (SECONDS)	PERCENT ANSWERED WITHIN "X" SECONDS
GEORGIA		
- TOLL ASSISTANCE	2.93	91.10% within 10 seconds
- DIRECTORY ASSISTANCE	6.01	90.60% within 20 seconds



# *E911*

## **Reports**

- E911 Timeliness and Accuracy

# E911 Timeliness & Accuracy

REPORT: E911 TIMELINESS & ACCURACY  
REPORT PERIOD: 02/01/1998 - 02/28/1998

	% E911 ACCURACY *
<b>CLEC 1 (Facilities Based)</b>	
- ALABAMA	-
- FLORIDA	97.51
- GEORGIA	-
- KENTUCKY	-
- LOUISIANA	-
- MISSISSIPPI	-
- NORTH CAROLINA	100
- SOUTH CAROLINA	86.67
- TENNESSEE	-
- REGION TOTAL	-
<b>CLEC AGGREGATE (Facilities Based)</b>	
- ALABAMA	49.57
- FLORIDA	83.12
- GEORGIA	65.85
- KENTUCKY	15.43
- LOUISIANA	2.43
- MISSISSIPPI	100
- NORTH CAROLINA	13.51
- SOUTH CAROLINA	87.16
- TENNESSEE	59.35
- REGION TOTAL	58.47

	% E911 ACCURACY *
<b>BST &amp; CLEC AGGREGATE (Resale)</b>	
- ALABAMA	95.97
- FLORIDA	93.07
- GEORGIA	90.78
- KENTUCKY	95.36
- LOUISIANA	96.32
- MISSISSIPPI	96.08
- NORTH CAROLINA	96.56
- SOUTH CAROLINA	96.53
- TENNESSEE	95.41
- REGION TOTAL	94.12

\* Note: "% E911 Accuracy" represents the percentage of total records initially processed without errors.  
All errors are expeditiously addressed, with all CLEC records being processed successfully within 24 hours, including those with initial errors.

	E911 TIMELINESS (% WITHIN 24 HRS)
<b>CLEC 1</b>	
- REGION TOTAL	100%
<b>CLEC AGGREGATE</b>	
- REGION TOTAL	100%
<b>BST</b>	
- REGION TOTAL	100%

# *Trunking*

## **Reports**

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# Trunk Group Performance

REPORT COMPARATIVE TRUNK GROUP SERVICE SUMMARY

REPORT PERIOD: 01/26/1998 - 02/20/1998

CLEC 1		CLEC Aggregate		BST CTTG		BST Local	
# Trunk Groups Blocked	TOT TKS GRPS MEASURED	# Trunk Groups Blocked	TOT TKS GRPS MEASURED	# Trunk Groups Blocked	TOT TKS GRPS MEASURED	# Trunk Groups Blocked	TOT TKS GRPS MEASURED
2	40	17	460	48	4369	181	4376

# Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
REPORT PERIOD 01/26/1998 02/20/1998

CLEC 1									
ADMINISTERED	TGSN	BST SWITCH	CLEC POT	DESCRPT	OBSVD Max BLKG	TKS	VAL DAYS	NBR RPTS	RMKS
CLEC 1	AC201494	GNBONCEU05T	GNBONCEUXEX	7DFTDJZTG4KE	3 40%	24	20	1	
CLEC 1	AC198052	RLGHNCHO01T	RLGHNCHO8MD	7DFTDJZTG3KE	24 53%	48	20	2	

BST Common Transport Trunk									
ADMINISTERED	TGSN	TANDEM	END OFFICE	DESCRPT	OBSVD MAX BLKG	TKS	VAL DAYS	NBR RPTS	RMKS
BST	AC092935	GSLVGAMA02T	CMNGGAMA88C	7AFTC	11 85%	240	20	2	A0J1 IC GRP NEED SAUGMENT
BST	AC120055	AGSTGAMT03T	AIKNSCMA64E	77AFDT	3 06%	585	20	1	A0A1 72 TRKS PEND 031598
BST	AC174786	ATLNGABU01T	ATLNGACS65C	77AFDT	2 04%	840	20	2	B0L1 TRKS PROVID ON SUBTND GRPS
BST	AC178258	ATLNGABU01T	ATLNGAEP64A	77AFDT	3 13%	552	20	2	A0A1 600 TRKS PEND 030698
BST	AC174807	ATLNGABU01T	STBRGANH47C	77AFDT	11 38%	216	20	1	A0A1 216 TRKS PEND 030698
BST	AC175413	ATLNGABU01T	MCDNGAGS95A	77AFDT	4 52%	190	20	1	A0A1192 TRKS PEND 030698
BST	AF125062	NWORLAMA20T	LLNGLAHVDS0	MDFET	3 07%	3	20	1	D1K1 ABNORMAL LOAD CLEARED
BST	AF074126	LFYTLAMA0GT	LFYTLAVMCG0	7AFDD	12 54%	624	20	4	D1I1 MAINTENANCE
BST	AF130702	LFYTLAMA0GT	ABVLLAMADS0	7AFDD	3 37%	312	20	1	A0A1 72 TRKS PENDING 2/26
BST	AF148362	LFYTLAMA0GT	DRDRLAMADS0	MDFET	3 20%	16	20	1	D1C4 EQUIPMENT PROB ORM SWITCH
BST	AF088709	SHPTLAMA0GT	LGPTLAMADS0	77AFDT	2 27%	156	20	1	D1I1 MAINTENANCE
BST	AF122570	SHPTLAMA0GT	ZWLLLAMADS0	MDFDD	4 15%	36	19	1	D1I1 MAINTENANCE CLEARED
BST	AF125015	SHPTLAMA0GT	ZWLLLAMADS0	MDFET	4 60%	3	20	1	D1I1 MAINTENANCE CLEARED
BST	AF100782	JCSNMSCP36T	ENTRMSMADS0	MDFET	3 75%	7	20	1	D1C2 CARRIER FAILURE
BST	AF125383	JCSNMSCP36T	SHBTMSMADS0	MDFET	4 48%	4	20	1	D1C2 CARRIER FAILURE
BST	AF131642	MRDNMSTL07T	SHBTMSMADS0	MMAFDT	4 47%	6	20	1	D1C2 CARRIER FAILURE
BST	AF125437	JCSNMSCP36T	HTBGMSMADS0	MDFET	3 23%	6	15	1	D1I1 MAINTENANCE PROBLEM
BST	AC187617	LRBGNCMA02T	LMTNNCMA73F	77DFDT	3 78%	127	19	1	B0A1 24 TRUNKS COMPLETED 021998
BST	AC174433	CHRLNCBO05T	LENRNCHA75F	MMAFMD	2 22%	24	19	1	D1I1 MAINTENANCE PROBLEM
BST	AC170661	WPBHFLGR02T	STRFLMADS0	77AFDT	8 72%	216	20	1	A0A1 24 TRUNK ADDITION SCHEDULED 3
BST	AC170653	WPBHFLGR02T	PTSLFLMADS0	77DFDT	10 06%	168	20	1	A0A1 24 TRUNK ADDITION SCHEDULED 3
BST	AC170660	WPBHFLGR02T	VRBHFLMADS0	77AFDT	6 80%	72	20	1	E1H1 INVALID DATA
BST	AC168457	GNVLSCDT60T	GFNYSCMA48F	77AFDT	2 12%	362	20	1	B0A1 24 TNKS COMP 2/20/98
BST	AC168448	GNVLSCDT60T	ARSNSCMA22F	77AFMD	2 51%	652	20	2	B0A1 48 TNKS COMP 2/6/98
BST	AC170663	NDADFLGG04T	PMBHFLCSDS0	77AFDT	2 53%	288	20	2	A0A1 48 TRKS PEND 3/13
BST	AC175750	WPBHFLGR02T	BCRTFLMADS1	77AFDT	3 29%	264	20	2	B0A1 96 TRKS COMP 3/6
BST	AC176990	WPBHFLGR02T	WPBHFLGADS0	77AFDT	9 52%	168	17	1	B0A1 48 TRKS COMP 2/25
BST	AF126521	NSVLTNMT84T	GDVL TNMACG0	MMAFDT	2 10%	24	20	1	D1I1 13/24 BOT 2/2/98
INDEP	AF072982	BRHMALMT0GT	MNVLALXA37I	DDFTC	6 32%	58	20	8	D1Z1 IND RELS RESP
INDEP	AF136520	BRHMALMT0GT	BTLRALXADS0	MMDFDT	4 41%	120	20	1	D1Z1 IND RELS RESP
INDEP	AF144509	ANTNALMT0GT	RGLDALXADS0	MMDFDT	2 33%	72	20	1	D1Z1 IND RELS RESP
INDEP	AF142437	MOBLALAZ0GT	GVHLALXADS0	77DFDT	9 14%	120	20	6	D1Z1 IND RELS RESP
INDEP	AC185463	ATHNGAMA02T	CMRCGAXADS1	77DFDT	66 92%	788	14	1	A0F1 CONSTRUCTION REQD 040198
INDEP	AC200979	ALBYGAMA03T	LENXGAXA54A	77DFDT	10 19%	156	19	2	B0A1 48 TRKS COMPTD 022098
INDEP	AC200991	ALBYGAMA03T	OMEGGAXA52A	77DFDT	14 82%	109	17	2	B0A1 24 TRKS COMPTD 021398
INDEP	AC201048	ALBYGAMA03T	VINNGAXA26A	77DFDT	3 44%	120	19	1	A0A1 24 TRKS PEND 032598
INDEP	AF132107	DAVLKYMA01T	HYDNKYXADS0	77AFDT	2 85%	120	20	1	D1B1 ABNORMAL WEATHER 2/5/98
INDEP	AF134661	DAVLKYMA01T	HYDNKYXADS0	MDFCA	3 42%	3	20	1	D1B1 ABNORMAL WEATHER 2/5/98
INDEP	AF137393	DAVLKYMA01T	DWRFKYXADS0	MDFDT	2 23%	7	20	1	D1B1 ABNORMAL WEATHER 2/5/98
INDEP	AF137394	DAVLKYMA01T	DWRFKYXADS0	77DFDT	2 61%	36	20	1	D1B1 ABNORMAL WEATHER 2/5/98

# Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
REPORT PERIOD 01/26/1998 - 02/20/1998

INDEP	AF114094	HTBGMSMA06T	PRNTMSXADS0	77DFDT	9 12%	189	20	2	D1Z1 OTHER
INDEP	AC115055	FLRNSCMA60T	LKCYSCXA39A	MDFET	3 33%	11	20	1	COA1 UNDER INVESTIGATION
INDEP	AC159210	CHTNSCDT60T	WLBOSCXE01T	MMDFDT	4 61%	96	20	1	COA1 UNDER INVESTIGATION
INDEP	AF115090	NSVLTNMT84T	LFYTTNXADS0	77AFDT	5 97%	306	16	1	A0A1 96 TRKS PENDING 2/13 ICO PROBL
INDEP	AF112334	MMPHTNMA84T	OLBRMSXADS0	77AFDT	5 25%	840	19	1	A0A2 WAIT FOR INDEP CO RESPONSE TO
INDEP	AF113629	MMPHTNMA84T	YRVLTNXADS0	MMDFCT	12 93%	41	19	6	A0A2 WAIT FOR INDEP CO RESPONSE TO
INDEP	AF120918	MMPHTNMA84T	BYHLSXADS0	77AFDT	3 26%	279	19	6	A0A2 WAIT FOR INDEP CO RESPONSE TO
INDEP	AF148214	MMPHTNMA84T	ALAMTNXADS1	77DFDT	5 25%	144	19	12	A0A2 WAIT FOR INDEP CO RESPONSE TO

ADMINISTERED	TGSN	A-END	Z-END	DESCRPT	OBSVD MAX BLKG	TKS	VAL DAYS	NBR RPTS	RMKS
BST	77AFOG	BRHMALMT1GT	BRHMALMT25E	AF127469	3 32%	768	20	1	
BST	77AFOG	BRHMALMT1GT	LEDSALXBDS0	AF140822	4 74%	406	20	1	
BST	77DFOG	CRHLALNMDSD0	JSPRALMTDS0	AF097025	3 11%	96	19	1	
BST	77AFOG	MOBLALAPDS0	MOBLALAZ1GT	AF132197	7 65%	792	20	2	
BST	77AFOG	MTGMALMTDS0	MTGMALMT26T	AF114779	5 02%	744	20	3	
BST	77AFOG	MTGMALMT26T	PRVLALMADS0	AF124624	3 52%	336	20	1	
BST	77AFOG	MTGMALMT26T	WTMPALMADS0	AF082458	17 26%	384	20	2	
BST	MDFTO	PHCYALMADS0	CLMBGAMT12T	AF063485	24 94%	360	16	6	
BST	77DFIE	AGSTGAU86C	AGSTGAMT84A	AC148679	10 55%	576	20	1	
BST	77DFIE	AGSTGAU86C	AGSTGATH73C	AC092306	16 82%	370	20	2	
BST	77AFOG	AGSTGAMT12T	AGSTGAMT84A	AC121899	5 63%	264	20	1	
BST	77DFIE	AGSTGAMT84A	AGSTGATH73C	AC148682	13 24%	204	19	4	
BST	77AFTO	AGSTGATH73C	AGSTGAMT12T	AC074369	5 63%	230	20	1	
BST	77DFTG	ALBYGAMA12T	ALBYGAMA45A	AC125698	40 52%	312	20	9	
BST	77DFIE	ALMAGAXADS1	BRWKGAMA26C	AC191647	18 81%	48	20	2	
BST	77DFIEKE	ALPRGAMA47C	ATLNGACSDS3	AC169114	23 17%	192	18	4	
BST	77DFIEKE	ALPRGAMA47C	ATLNGAPP34A	AC158768	23 40%	72	20	2	
BST	77DFIEKE	ALPRGAMA47C	CHMBGAMADS0	AC161835	3 22%	120	20	3	
BST	77AFOGKE	ALPRGAMA47C	NRCRGAMA01T	AC186591	27 94%	252	17	3	
BST	77DFIEKE	ALPRGAMA47C	SMYRGAMADS1	AC174190	14 66%	120	20	3	
BST	77AFOG	ATLNGABU01T	ATLNGABU84C	AC142635	37 61%	192	18	7	
BST	77AFOG	ATLNGABU01T	ATLNGACS65C	AC144831	38 61%	312	7	9	
BST	77AFMT	ATLNGABU01T	ATLNGAEP01T	AC197383	42 46%	60	17	5	
BST	77AFOG	ATLNGABU01T	ATLNGAPP34A	AC146262	14 02%	252	20	2	
BST	77AFOG	ATLNGABU01T	CMNGGAMA88C	AC187397	10 31%	168	20	2	
BST	77AFOG	ATLNGABU01T	CNTNGAXADS0	AC190581	25 25%	240	20	2	
BST	MMAFOG	ATLNGABU01T	FAMTGAXA33A	AC191961	10 87%	48	20	9	
BST	77AFOG	ATLNGABU01T	FLBRGAMADS1	AC188996	57 39%	48	20	7	
BST	77AFMT	ATLNGABU01T	NRCRGAMA01T	AC186580	18 99%	336	19	7	
BST	77AFOG	ATLNGABU01T	RSWL GAMADS1	AC176764	10 16%	272	20	2	
BST	77AFOG	ATLNGABU01T	SMYRGAMADS1	AC174187	18 50%	139	20	5	
BST	77AFOG	ATLNGABU01T	VLRCGAES45A	AC187429	3 91%	48	20	1	
BST	77AFOG	ATLNGABU01T	WVDRGAXADS0	AC189212	15 58%	360	20	5	
BST	MDFVR	ATLNGABU02T	ATLNGACS33A	AC201724	3 33%	3	20	1	
BST	77AFTO	ATLNGACD28F	ATLNGABU01T	AC106464	60 11%	78	20	3	
BST	MDFIR	ATLNGACS33A	ATLNGASS1ID	AC159560	3 85%	8	20	2	
BST	77AFOG	ATLNGAEP01T	NVWNGAMA25C	AC197533	13 96%	96	20	4	
BST	77AFTO	ATLNGAEP64A	ATLNGAEP01T	AC197599	21 87%	48	20	5	
BST	77AFTO	ATLNGAIC29A	ATLNGABU01T	AC106481	15 09%	96	20	3	

# Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
REPORT PERIOD 01/26/1998 - 02/20/1998

BST	77DFIEKE	ATLNGAPP34A	MRTTGAMA42G	AC166380	28.55%	96	20	2
BST	77DFIE	BLRGGA63A	CLEVTNMADS0	AF138588	7.53%	192	19	2
BST	77AFOGKE	BUFRGABH94A	NRCRGAMA01T	AC186593	13.22%	192	20	2
BST	77DFOG	BYRNGAXADS1	MACNGAMT12T	AC195688	3.10%	166	20	1
BST	MDFIR	CLHNGAESDS1	ATLNGASS1ID	AC178071	7.57%	9	17	1
BST	7DFTG	CLMBGAMT12T	CLMBGAMT64A	AC125494	12.47%	312	19	9
BST	7DFTO	CLMBGAMT64A	CLMBGAMT12T	AC125495	7.60%	201	19	3
BST	MDFIR	CRVLGAMA38C	ATLNGASS1ID	AC159832	3.32%	12	20	1
BST	77AFOGKE	CRVLGAMA38C	NRCRGAMA01T	AC186710	3.56%	120	20	1
BST	77AFOG	CVTNGAMT78C	NRCRGAMA01T	AC186711	4.02%	120	20	1
BST	ADFIR	DARNGAXA43A	SVNHGABS03T	AC131888	6.32%	4	18	3
BST	7AFTO	DGVLGAMA94F	ATLNGAEP01T	AC197615	7.09%	72	20	1
BST	MDFES	DLLSGAES44A	ATLNGAEP11T	AC142949	5.31%	3	20	1
BST	MDFESG678	DLTHGAHS47C	ATLNGAEP11T	AC202366	4.66%	4	19	2
BST	77AFOGKE	DLTHGAHS47C	NRCRGAMA01T	AC186596	12.93%	216	20	4
BST	77AFOGKE	DNWDGAMA67A	NRCRGAMA01T	AC186597	3.47%	252	20	1
BST	77DFIE	HAHRGAXADS0	VLDGAMA24C	AC186606	31.19%	144	20	5
BST	77DFIE	LENXGAXA54A	TFTNGAMA38C	AC200976	11.64%	72	19	2
BST	MDFES	MACNGAMT75A	MACNGAMT12T	AC171759	6.16%	3	19	1
BST	77DFIE	MACNGAMT75A	WRRBGAMA92C	AC160181	10.60%	216	20	2
BST	77DFIE	MACNGAVN47C	WRRBGAMA92C	AC123799	9.68%	264	16	5
BST	MDFES	MLTRGAXADS0	ALBYGAMA12T	AC185390	5.91%	3	14	1
BST	MDFIR	MRTTGAMA42G	ATLNGASS1ID	AC159933	6.34%	24	20	1
BST	77AFOGKE	NRCRGAMA01T	NRCRGAMA84A	AC186600	17.31%	264	20	2
BST	77AFOGKE	NRCRGAMA01T	SNLVGAMA97F	AC186604	7.55%	216	20	1
BST	77DFIEKE	NRCRGAMA84A	SNLVGAMA97F	AC145402	9.19%	216	19	4
BST	77DFIEKE	NRCRGAMA84A	SNMTGALRDS1	AC177287	7.13%	120	20	2
BST	77DFIEKE	NRCRGAMA84A	WDSTGACR92E	AC151402	12.75%	144	20	3
BST	77DFIEKE	SMYRGAPF95C	WDSTGACR92E	AC152316	8.89%	192	20	6
BST	77DFIE	SVNHGABS23A	SVNHGADE35C	AC172669	6.72%	864	20	1
BST	77DFIE	SVNHGABS23A	SVNHGAWB9A	AC125125	15.98%	233	20	2
BST	MDFIR	TFTNGAMA38C	ALBYGAMA03T	AC138684	8.16%	8	19	1
BST	77DFMT	HRLDKYXE1GT	PKVLKYMA03T	AF140157	6.60%	192	20	1
BST	77AFOGKE	LSVLKYAP30T	LSVLKYCWDS0	AF131265	3.91%	308	20	1
BST	77AFOG	LSVLKYAP30T	LSVLKYVSDS0	AF131273	3.49%	402	20	1
BST	77AFOG	LSVLKYAP30T	ZNTNKYXADS1	AF143317	9.67%	164	18	1
BST	MDFIR	LSVLKYCWDS0	LSVLKYAP2GT	AF146656	3.69%	4	20	1
BST	MDFDACC	SHVLKYMADS0	LSVLKYAP2GT	AF142753	3.15%	14	20	1
BST	MDFIR	SNTNKYMADS0	WNCHKYMA02T	AF108601	4.42%	5	20	1
BST	77AFOG	BTRGLAMA03T	BTRGLAWNDS0	AF120761	23.15%	375	19	2
BST	77AFOG	BTRGLAMA03T	DNSPLAMADS0	AF120760	20.00%	285	19	5
BST	MDFES	BURSLAMADS0	NWORLAFRCG0	AF122001	3.23%	3	19	1
BST	MDFIR	BUSHLAMADS0	NWORLAMA0GT	AF094458	7.32%	3	20	9
BST	MDFDACC	DRDRLAMADS0	LFYTLAMA0GT	AF148359	3.35%	12	20	1
BST	MDFDACC	HYVLLAMADS0	SHPTLAMA0GT	AF136193	9.61%	4	10	1
BST	7DFTG	LKCHLADT04T	IOWALAXADS0	AF114818	10.14%	96	15	1
BST	77DFIE	MONRLAMADS0	MONRLAWMDS0	AF125971	4.20%	504	19	1
BST	77AFOG	NWORLAARCG0	NWORLAMA06T	AF066450	6.88%	228	14	2
BST	7AFTO	NWORLAMRCG0	NWORLAMA06T	AF040064	5.73%	138	17	2
BST	MDFIR	RCLDLAMADS0	NWORLAMA0GT	AF093929	3.64%	5	20	1
BST	MDFDACC	ZWILLAMADS0	SHPTLAMA0GT	AF136211	4.26%	6	20	1

# Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
REPORT PERIOD 01/26/1998 - 02/20/1998

BST	MDFDACC	BCTNMSMADS0	JCSNMSCP36T	AF136186	4.48%	4	20	1
BST	MDFIR	BCTNMSMADS0	JCSNMSCP36T	AF145434	3.25%	3	18	1
BST	MDFDACC	ENTRMSMADS0	JCSNMSCP36T	AF136212	3.26%	5	20	1
BST	77DFIE	INDNMSMADS0	SNFLMSXADS0	AF117120	7.74%	48	20	1
BST	MDFDACC771	QTMNMSMADS0	JCSNMSCP36T	AF136227	4.60%	3	20	1
BST	77DFOG	ADVNNCXBDS0	WNSLNCFI12T	AC183526	8.34%	264	20	1
BST	MMDFOG	AHVLNCOH23T	BDVLNCXA62F	AC153243	3.43%	70	20	1
BST	77AFOG	AHVLNCOH23T	LCSRNCMA68F	AC153245	9.90%	96	20	3
BST	MMAFIE	BOONNCKI26F	WATGNCXA96F	AC132500	8.31%	12	19	1
BST	MMDFIE	BURLNCDA56F	RXBONCXA562	AC169379	3.37%	42	15	
BST	ADFDATR	CHRLNCCA1CD	HGPNNCXA03T	AC158101	5.23%	16	10	1
BST	77DFIE	DVSNNCPO89F	MRVINCXADS1	AC190433	3.48%	144	20	1
BST	MDFES	FQVRNCXA55G	RLGHNCMO85F	AC192038	4.73%	3	20	1
BST	77AFOG	GNBONCEU05T	HGPNNCXB43F	AC170551	6.59%	192	20	2
BST	77DFOG	GNBONCEU05T	RFFNNCMA93F	AC181409	11.23%	24	19	2
BST	77DFOG	KRVLNCXA99F	WNSLNCFI12T	AC194929	4.07%	552	19	2
BST	MDFIR	LENRNCHU72F	CHRLNCCA05T	AC191068	4.67%	7	20	2
BST	77DFOG	RDVLNCMA21T	RFFNNCMA93F	AC130386	7.53%	192	20	4
BST	MDFIRG1	RFFNNCMA93F	GNBONCEU05T	AC192829	3.90%	3	19	1
BST	77AFOG	RLGHNCMO22T	SLCYNCXA74B	AC194668	3.07%	144	20	1
BST	77AFOGG1KE	WNSLNCFI12T	WNSLNCLE78F	AC198633	3.27%	356	19	1
BST	77DFIE	FTPRFLMACG0	PTSLFLMADS0	AC113467	7.52%	600	20	1
BST	77DFIE	GLBRFLMCDS0	HLNVFLMADS1	AC136665	3.68%	312	20	1
BST	77AFOG	GLBRFLMCDS0	PNSCFLBL32T	AC160247	9.20%	120	20	2
BST	77DFIE	GSVLFLNW33E	STRKFLXADS0	AC188950	12.60%	79	17	1
BST	77AFOG	MLTNFLRADS0	PNSCFLBL32T	AC167522	9.50%	497	20	2
BST	77DFIE	PTSLFLMADS0	STRFLMADS0	AC113470	5.39%	336	19	2
BST	77AFOG	CHSNSCXADS0	SPBGSCMA60T	AC192742	3.92%	48	20	1
BST	77AFOGKE	CHTNSCDP82E	CHTNSCDT60T	AC163351	9.74%	191	20	2
BST	77AFOGKE	CHTNSCDT60T	CHTNSCDT72E	AC174961	3.88%	305	20	1
BST	MMAFOG	CHTNSCDT60T	HLWDSXCADS0	AC191016	5.59%	216	20	1
BST	77AFOG	CHTNSCDT60T	SUVLSCMA87E	AC122145	11.75%	187	20	2
BST	MDFIRG1	CLMASCAR75E	CLMASCSN60T	AC191860	3.40%	7	20	1
BST	77AFOG	ESLYSCMA85E	GNVLSCDT60T	AC154984	5.93%	72	20	2
BST	77DFIE	FLRNSCMA66F	HTVLSCMA33E	AC124027	6.13%	467	20	2
BST	77DFIE	FLRNSCMA66F	MLNSSCWP46E	AC175528	4.54%	72	20	1
BST	77AFOG	GNVLSCDT60T	GNVLSCWR28F	AC154977	8.40%	270	20	1
BST	77AFOG	GNVLSCDT60T	GRERSCMA87F	AC169258	3.43%	96	20	2
BST	77AFOG	GNVLSCDT60T	SSVLSCXADS0	AC165564	11.21%	346	20	2
BST	MDFIRG1	MNPLSCE588F	CHTNSCDT60T	AC191906	3.41%	5	20	1
BST	77AFOG	SPBGSCMA60T	SPBGSCWV57E	AC157196	6.58%	96	20	1
BST	77DFIE	BCRTFLMADS1	BCRTFLSADS0	AC175673	13.59%	984	17	2
BST	77DFIE	BCRTFLSADS0	DLBHFLKP49E	AC103926	7.80%	216	20	2
BST	77DFIE	BYBHFLMACG0	DLBHFLKP49E	AC099570	7.49%	240	20	2
BST	77DFIE	BYBHFLMACG0	WPBHFLHDS0	AC149383	33.09%	432	17	5
BST	77DFIEKE	DRBHFLMADS0	FTLDFLOADS0	AC166606	3.78%	240	20	2
BST	77AFOGKE	DRBHFLMADS0	FTLDFLPL13T	AC196719	11.46%	96	17	1
BST	77DFIEKE	DRBHFLMADS0	PMBHFLCSDS0	AC166641	4.05%	288	20	1
BST	77AFOG	FTLDFLCR56E	FTLDFLPL13T	AC196720	7.22%	120	19	2
BST	77AFOGKE	FTLDFLMRDS0	FTLDFLPL13T	AC196723	17.55%	307	17	5
BST	77DFIE	FTLDFLOADS0	PMBHFLFECG0	AC100635	7.12%	264	20	1



# Trunk Group Performance

REPORT TRUNK GROUP SERVICE (DETAIL)  
REPORT PERIOD 01/26/1998 - 02/20/1998

BST	77AFOG	FTLDFLPL13T	FTLDFLSU74E	AC196726	35.28%	72	18	3
BST	77AFOG	FTLDFLPL13T	HLWDFLHA45E	AC196729	11.87%	48	19	3
BST	77AFOGKE	FTLDFLPL13T	HLWDFLPEDS0	AC196731	3.66%	144	20	4
BST	77AFOGKE	FTLDFLPL13T	PMBHFLCSDS0	AC196733	17.22%	168	19	3
BST	77AFOGKE	FTLDFLPL13T	PMBHFLMADS0	AC196736	3.73%	144	19	1
BST	77AFOGKE	FTLDFLPL13T	PMBHFLTADS0	AC196737	6.58%	96	20	1
BST	77DFIE	FTLDFLSU74E	PMBHFLMADS0	AC142325	3.76%	216	20	2
BST	MDFES	HLWDFLHA45E	FTLDFLMRDS0	AC162001	12.71%	3	20	1
BST	MDFES	HMSTFLHMDS0	MIAMFLBCDS0	AC180543	3.46%	9	19	1
BST	77DFIE	JPTRFLMA74E	WPBHFLHDS0	AC149397	27.10%	456	18	3
BST	MDFIR	MIAMFLGRDS1	NDADFLGG1ID	AC168564	3.08%	29	20	1
BST	77AFOG	MIAMFLLOL68E	MIAMFLRR1GT	AC182655	3.92%	72	20	1
BST	77AFOGKE	MIAMFLRR1GT	MIAMFLWDDS0	AC182612	5.31%	216	20	1
BST	77AFOG	MIAMFLRR1GT	NDADFLGGDS0	AC182621	7.55%	192	15	2
BST	77AFOG	MIAMFLRR1GT	NDADFLLOL93E	AC182613	3.86%	144	18	4
BST	77DFIE	PMBHFLCSDS0	PMBHFLMADS0	AC162343	4.25%	552	20	1
BST	MDFIR	PMBHFLFECG0	NDADFLGG1ID	AC149667	4.00%	27	19	1
BST	77DFIE	PMBHFLFECG0	PMBHFLMADS0	AC142333	5.22%	432	20	2
BST	77DFIE	WPBHFLGADS0	WPBHFLHDS0	AC157424	4.27%	1152	20	2
BST	77DFIE	WPBHFLGRDS0	WPBHFLHDS0	AC149414	6.82%	600	16	2
BST	77DFIE	WPBHFLHDS0	WPBHFLRB84E	AC149419	9.90%	576	19	2
BST	77DFIE	WPBHFLHDS0	WPBHFLRPDS0	AC149371	12.44%	840	20	2
BST	77DFOG	ADVLTNXA71T	SVNHTNMTDS0	AF123107	32.46%	144	18	2
BST	MDFIR	BWVLTNMADS1	MMPHTNMA84T	AF145336	4.00%	4	20	1
BST	77AFOGKE	CHTGTNHTDS0	CHTGTNNS90T	AF139408	4.36%	288	20	1
BST	77AFOGKE	CHTGTNMVDS0	CHTGTNNS90T	AF139312	13.10%	792	19	2
BST	77AFOGKE	CHTGTNNS90T	CLEVTNMTDS0	AF139363	28.85%	504	19	4
BST	77AFOGKE	CHTGTNNS90T	OLTWTNXADS1	AF146253	4.74%	96	20	1
BST	77DFIE	CLDGTNMTDS0	NWTZTNXADS0	AF139094	19.20%	120	19	7
BST	77DFIEKE	GRVLTNXADS0	JFCYTNMADS1	AF146982	5.99%	120	19	1
BST	MDFIR	HDVLTNMADS0	NSVLTNMT86T	AF144784	4.15%	9	20	1
BST	77DFIEKE	JFCYTNMADS1	MRTWTNMADS0	AF144066	7.93%	240	19	1
BST	77AFOGKE	KNVLTNWH01T	SVVLTNMTDS0	AF147256	3.08%	192	19	1
BST	77DFIE	LBNNTNMADS0	SMVLTNXADS1	AF115594	10.27%	120	5	1
BST	MMDFIEDI	LRBGTNMTDS0	LRTTTNXADS0	AF142949	39.67%	5	19	9
BST	77DFIE	MDVITNMTDS0	VONRTNXADS0	AF124157	8.36%	60	20	6
BST	77AFOG	MMPHTNGTDS0	MMPHTNMT73T	AF113007	3.05%	522	20	1
BST	77AFOG	MMPHTNMADS0	MMPHTNMT73T	AF091994	7.57%	756	19	2
BST	7AFTG	MMPHTNMT73T	MMPHTNELDS0	AF129828	5.86%	480	20	1
BST	77DFIE	MNCHTNMADS0	TLLHTNMADS0	AF123323	4.15%	216	20	1

# Trunk Group Performance

REPORT TRUNK GROUP SERVICE  
REPORT PERIOD 01/26/1998 02/20/1998

	AL	GA	KY	LA	MS	NC	NF	SC	SF	TN	REGION TOTAL
<b>BST ADMINISTERED</b>											
TOTAL TRUNK GROUPS	0	1	0	0	0	3	0	0	0	0	4
TRK GRPS MEAS/PROC	0	1	0	0	0	3	0	0	0	0	4
TOT GRPS > 3% OBSERVED BLOCKING*	0	0	0	0	0	0	0	0	0	0	0
<b>CLEC ADMINISTERED</b>											
TOTAL TRUNK GROUPS	0	9	0	0	0	37	0	0	0	0	46
TRK GRPS MEAS/PROC	0	5	0	0	0	31	0	0	0	0	36
TOT GRPS > 3% OBSERVED BLOCKING*	0	0	0	0	0	2	0	0	0	0	2
<b>TOTAL CLEC 1</b>											
TOTAL TRUNK GROUPS	0	10	0	0	0	40	0	0	0	0	50
TRK GRPS MEAS/PROC	0	6	0	0	0	34	0	0	0	0	40
TOT GRPS > 3% OBSERVED BLOCKING*	0	0	0	0	0	2	0	0	0	0	2
<b>CLEC AGGREGATE 1</b>											
<b>BST ADMINISTERED</b>											
TOTAL TRUNK GROUPS	13	19	8	6	1	8	14	5	14	10	98
TRK GRPS MEAS/PROC	13	15	8	6	1	8	14	4	14	10	93
TOT GRPS > 3% OBSERVED BLOCKING*	1	1	1	0	0	0	1	0	0	0	4
<b>CLEC ADMINISTERED</b>											
TOTAL TRUNK GROUPS	49	69	24	29	4	76	34	11	45	65	406
TRK GRPS MEAS/PROC	47	53	24	28	4	67	26	11	43	64	367
TOT GRPS > 3% OBSERVED BLOCKING*	1	0	0	0	0	2	1	1	3	5	13
<b>TOTAL CLEC AGGREGATE</b>											
TOTAL TRUNK GROUPS	62	88	32	35	5	84	48	16	59	75	504
TRK GRPS MEAS/PROC	60	68	32	34	5	75	40	15	57	74	460
TOT GRPS > 3% OBSERVED BLOCKING*	2	1	1	0	0	2	2	1	3	5	17
<b>BELLSOUTH COMMON TRANSPORT TRUNK GROUP (CTTG)</b>											
<b>BST ADMINISTERED</b>											
TOTAL TRUNK GROUPS	370	310	183	503	379	419	356	220	294	512	3546
TRK GRPS MEAS/PROC	364	310	183	503	379	419	355	219	292	512	3536
TOT GRPS > 2% OBSERVED BLOCKING*	0	6	0	7	4	2	3	2	3	1	28
<b>CLEC ADMINISTERED</b>											
TOTAL TRUNK GROUPS	112	155	53	66	69	97	39	87	0	166	844
TRK GRPS MEAS/PROC	106	154	52	66	69	96	39	86	0	165	833
TOT GRPS > 2% OBSERVED BLOCKING*	4	4	4	0	1	0	0	2	0	5	20
<b>TOTAL BELLSOUTH CTTG</b>											
TOTAL TRUNK GROUPS	482	465	236	569	448	516	395	307	294	678	4390
TRK GRPS MEAS/PROC	470	464	235	569	448	515	394	305	292	677	4369
TOT GRPS > 2% OBSERVED BLOCKING*	4	10	4	7	5	2	3	4	3	6	48
<b>BELLSOUTH LOCAL NETWORK</b>											
<b>BST ADMINISTERED</b>											
TOTAL TRUNK GROUPS	380	906	195	435	320	704	401	322	338	442	4443
TRK GRPS MEAS/PROC	372	868	193	434	320	696	393	320	338	442	4376
TOT GRPS > 3% OBSERVED BLOCKING*	8	63	7	12	5	16	6	14	32	18	181

\*Observed blocking in 1 or more thr. periods during the report month

# ATTACHMENT 2

## BELLSOUTH'S EVIDENCE OF COMPLIANCE WITH CHECKLIST ITEM 1: INTERCONNECTION

- BellSouth's interconnection agreements and its Statements of Generally Available Terms and Conditions make available interconnection for the exchange of local traffic between BellSouth and a CLEC.
- Establishing complete and efficient interconnection of networks requires determination of: 1) termination points; 2) trunk directionality; 3) trunk termination method; and 4) interconnection billing.
- *Termination points.* BellSouth allows interconnection at the line-side or trunk-side of the local switch, as well as at a tandem switch, central office cross-connect points, and out-of-band signal transfer points. Pursuant to a "Bona Fide Request Process" that was developed jointly with AT&T and is available to all CLECs, and which is described more fully in connection with checklist item 2. BellSouth also will provide local interconnection at other points, including meet-point arrangements.
  - To date, four CLECs — MCImetro, NextLink, Hyperion, and ICG — have requested local tandem interconnection. The latter two requests have been completed (with nearly 250 trunks in use), while the details of the former two are still being finalized.
  - Although local tandem interconnection was formerly accomplished through the BFR process, BellSouth now offers local tandem interconnection for carrying traffic destined for BellSouth end offices that subtend a local tandem as a standard arrangement.
- *Trunk directionality.* BellSouth offers routing of local and intraLATA traffic over a single trunk group. Access traffic, as well as all other traffic utilizing BellSouth's intermediary tandem switching function, is routed via a separate trunk group.
  - The CLEC may choose to order two-way trunks for exchange of combined local and intraLATA toll traffic at BellSouth end offices or access tandems. Both companies must agree to the following two-way trunking principles.
    - The CLEC will initiate a request for two-way trunking, BellSouth will concur, and two-way trunking will be jointly provisioned.
    - The parties will agree upon a mutually acceptable Point of Interconnection. (If an agreement cannot be reached, each party will establish its own one-way trunk group.)

BellSouth and the CLEC will each be responsible for installation and maintenance of its own trunks and facilities.

- BellSouth and the CLEC will jointly review the trunk forecast on a periodic basis, as needed, but at least every 6 months.
- The CLEC will order trunks using the Access Service Request process in place for local interconnection.
- BellSouth and the CLEC must agree on standard traffic engineering parameters that will be used in the engineering of the trunk groups.
- Either the CLEC or BellSouth can request one-way trunk groups, even after two-way trunk groups are in place.
- For technical reasons, two-way trunk groups may not be used with a BellSouth DMS100 local tandem switch or a DMS100 end office switch. (Calls from cellular type 1 trunk groups and some PBXs would otherwise automatically fail.)
- To date, two-way trunking has been ordered by one CLEC, Continental Cable, in Jacksonville, Florida.
- In cases where the CLEC is also an IXC, the IXC's Feature Group trunking must remain separate from the local interconnection trunking.
- Trunk termination method. BellSouth offers interconnection of facilities and equipment through: 1) physical collocation; 2) virtual collocation, and 3) interconnection via purchase of facilities from either company by the other company.
- Physical collocation is available from BellSouth as evidenced by the fact that, from late 1996 through November 30, 1997, 40 physical collocation arrangements were put in service in BellSouth's nine-state region.
- *Physically collocated equipment is placed in areas separated from BellSouth's equipment area. The CLEC may elect to terminate its own fiber entrance cables on its collocated equipment. The CLEC is able to install, operate and maintain its equipment within that space and*

*arrangements are made for the installation of cross-connections to BellSouth's unbundled network elements, transport services, and trunking to other BellSouth central offices. For certain types of equipment, a CLEC may choose not to have an enclosure.*

- BellSouth places no restrictions on the type of telecommunications equipment which may be physically collocated within a BellSouth central office. However, in order to protect BellSouth facilities, equipment and personnel, and the equipment and personnel of collocators, all collocation arrangements must be engineered and installed by a BellSouth-certified supplier and must comply with the BellSouth Engineering and Installation Standards for Central Office Equipment (TR 73503). A CLEC may be approved to perform those tasks by using BellSouth-certified suppliers.
- BellSouth permits a CLEC to place interconnection facilities between its physical collocation spaces within a building in those cases when a single CLEC has more than one physical collocation arrangement in a given central office building.
- Where space is not available for physical collocation, or upon request of the CLEC, BellSouth will offer virtual collocation for local interconnection in accordance with the existing BellSouth Tariff FCC Number 1, Section 20, Virtual Expanded Interconnection Service. Across BellSouth's nine-state region, there were 152 virtual collocation arrangements in service to CLECs with an additional 44 arrangements in progress as of November 30, 1997.
- Under this option, the CLEC installs fiber optic transmission cable to the entrance manhole of the BellSouth tandem or end office and provides sufficient additional cable for BellSouth to pull the cable into a cable vault. BellSouth splices the CLEC's transmission cable to a CLEC-provided riser tail and cable termination shelf assembly. The CLEC directly contracts with a BellSouth-certified supplier for the engineering and installation of its collocation equipment arrangement.
- The CLEC leases to BellSouth all equipment, facilities and support components required to provision and

maintain/repair the arrangement on an ongoing basis for the nominal fee of one dollar (\$1.00).

- Performance monitoring, alarm monitoring and software cross-connect control of all collocator-owned/BellSouth-leased facilities and equipment are the responsibility of the CLEC. Once notified by the CLEC that work is necessary, BellSouth will, at a minimum, maintain and repair collocated equipment within the same time periods as those that apply to the performance of similar functions for the same types of equipment used by BellSouth for itself.
- The facilities installed under this option can be used for interoffice trunking between the CLEC and BellSouth and for access to unbundled network elements.
- Switching equipment cannot be installed under this option.
- SONET-based interconnection is similar to virtual collocation, except that both the CLEC and BellSouth install SONET-based equipment in their respective locations and can choose the SONET equipment supplier of their choice. All of the same options for service configurations exist for this arrangement as with the virtual collocation interconnection.
- With either physical collocation or virtual collocation, BellSouth provides an interconnection point or points, physically accessible by both BellSouth and the requesting CLEC, at which the transmission cables carrying the CLEC's circuits enter BellSouth's premises. At each of its premises where space is available, BellSouth will make available at least two such interconnection points for CLECs.
- BellSouth permits the placement of interconnection facilities that allow a collocating CLEC to connect its equipment in its physical collocation space to the equipment in another CLEC's physical collocation space within the same central office. The CLECs may provide such interconnection facilities themselves or, at the CLECs' request, such facilities will be provided by BellSouth. In the event that the equipment of either or both CLECs is placed in virtual collocation space, BellSouth will provide such interconnection facilities for their use.
- A CLEC may use its collocated facilities to provide interoffice trunking for the purpose of originating and terminating calls

between a CLEC's switch and a BellSouth switch, and for transit calls to or from a third party via a BellSouth tandem switch.

- Other interconnection arrangements may be negotiated using the BFR process.
  - For example, some companies prefer a mid-span meet for interconnection in addition to or in lieu of tandem and/or end office interconnection.
  - Other examples of negotiated interconnection arrangements include Super Groups and Multiple Tandem Access ("MTA").
- *BellSouth has recognized that a CLEC might wish to interconnect with another carrier besides BellSouth through a BellSouth tandem. Although this functionality is not required by the checklist, BellSouth offers intermediary service which provides for such functionality at the access tandem and at some local tandems.*
- BellSouth has accumulated trunk blockage data revealing that CLECs receive interconnection on par with, or better than, what BellSouth provides itself.
- Using the latest data from December 1997, and assuming that all of the trunk groups had the same busy hour in the same time period, the trunk blocking rate for CLECs is 1.4 percent (0.9 percent between the tandem and the CLEC switch, plus 0.5 percent between the tandem and a BellSouth end office). Compared to 4.0 percent for BellSouth (2.0 percent for each group to the tandem), this data reveals that the service quality provided to CLECs is consistent with or higher in quality than the service levels BellSouth provides its own retail customers.
- BellSouth identifies where the blockage is occurring by collecting data, on a weekly basis, from both BellSouth's and CLECs' trunk groups. The data are processed weekly to calculate the percent blocking during the time-consistent busy hour ("TCBH"). The TCBH is defined as the identical hour each day during which, over a number of days, the highest traffic is measured. BellSouth breaks down the data indicating percent blocking, size of trunk groups, and busy hour.
- BellSouth works with CLECs on trunk forecasts and planning, participating in numerous meetings with CLECs to gather trunking information and thereby minimize blockages.
  - BellSouth has found that where problems do arise, it is largely due to CLECs providing "just-in-time" reports on trunks, rather than forecasts. BellSouth does not maintain spare terminations and



facilities that would be ready immediately to accommodate such requests.

- Some CLECs do not provide any notice. They simply request trunks after already having committed to end users. In these instances, blocking is highly probable due to unexpected CLEC volume.
- Blocking also arises because CLECs are not ready to add trunks as ordered by BellSouth or require a long lead time of several weeks before being able to turn up the trunks.
- BellSouth reroutes calls that otherwise would be blocked.
- BellSouth's trunking network relies heavily on alternate routing first to "high usage" trunk groups (often directly between the originating and terminating switches) and "final" trunk groups (between the originating switch and the tandem switch and between the tandem switch and the terminating switch.) Trunk forecasts, developed using actual measured volumes, contribute significantly to the effective use of this trunking network architecture.
- Where sufficient information regarding traffic volumes and patterns is available, a call may be rerouted from the high usage trunk group to the final group without the caller ever knowing.
- Because of the use of this trunking architecture, a high volume of calls that would have been blocked will have been rerouted from the high usage trunk group to the final trunk group.